# MONTU

# How To Use Prescribed Vape Cartridge With Battery Stik

**1.** Insert cartridge into a compatible vape device/battery and inhale once, slow and long.

**2.** Breath vapour into lungs, holding for recommended time before exhaling.

**3.** Dosing is product specific, refer to dosing guide provided by medical practitioner.

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# Cleaning The Battery Device

For the best performance, prevent condensation by keeping the contact pins inside the device and on the bottom of the cartridge clean and dry.

**1.** Remove the Cartridge from the Power Supply.

**2.** Use a cotton swab dampened with diluted isopropyl rubbing alcohol to clean the contact points.

**3.** Allow contact pins to dry thoroughly before use.

**4.** Avoid dropping the device.

**5.** Avoid exposure to moisture.

**6.** Do not attempt to repair or modify the device.

# TROUBLESHOOTING - CLOGS

The biggest cause of clogs are 'aggressive and repeated uses'.

This can be caused by having too many draws on the cartridge, or too hard of draws, without allowing the coil time to cool down in between.

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# How To Properly Use The Hardware?

**1.** The setting for voltage may be too low to vaporize the distillate,

**2.** Allow the distillate time to heat up before drawing.

**3.** Understanding the difference between button activated (press and hold a button to heat up the distillate) and draw activated (simply inhale lightly on the mouthpiece and the vape will begin heating up on its own).

If the battery and cartridge are not creating any vapor - This can lead to wanting to draw harder on the mouthpiece to create more vapor. This however can damage the cartridge further and create a clog-just like 'flooding a gasoline engine'.

The best storage conditions for vapes are at ambient temperatures below 30C (15-25C is best). Use caution to store your vape properly, especially if you'll be transitioning between temperatures rapidly, or if you're undergoing a big change in pressure (such as storing it in your luggage on an airplane), as these can lead to clogs.

# MONTU

# How To Fix a Clogged Cartridge?

**1.** Make sure to unscrew the cartridge from the battery.

**2.** Pull gently on the cartridge AFTER it has been removed from the battery and blow through the cartridge mouth piece

**3.** Usually, there is a slight 'air bubble' that needs to pop, you should hear it 'pop' when blowing on the mouth piece

# MONTU

# How To Fix a Leaking Cartridge?

**1.**

### Firstly, When did the leakage occur?

Was the cartridge leaking when it arrived, or did it begin to leak after you began using it?

If the cartridge was leaking upon arrival, it was likely due to problems in transit. Glass cartridges can shatter, or develop small cracks in transit. It's also possible that the cartridge was exposed to extreme temperature changes in transit, which can cause the distillate to expand and contract rapidly, and break the internal seals of the cartridge.

**2.**

### The cartridge is leaking through the mouthpiece

Most likely cause: Improper Use, Improper Suction.

Leakage through the mouthpieces is usually caused by aggressive suction, after experiencing a clog, as unvapourized distillate is sucked past the coil and into the airflow path. This is more common on glass cartridges due to slightly wider apertures.

# How To Fix a Leaking Cartridge?

**3.** **The cartridge is leaking through the battery port**

Most likely cause: Improper Use, Heating.

Leaking through the battery port could be caused by manufacturing problems, but is more commonly a symptom of overheating.

When the cartridge is heavily overheated, either due to using the wrong battery or the wrong voltage, the distillate begins to expand. It looks for a weakness in the cartridge to relieve the pressure. This will often cause the distillate to leak from the battery port and damage the cartridge and battery.

**4.** **The cartridge is leaking from the middle seams or seals of the cartridge**

Most likely cause: Manufacturing Defect.

Leaking from the seams and seals is almost always a manufacturer's defect. As mentioned, these cartridges have a failure tolerance of 1 in 2000 units when handled properly, so it's common to see several manufacturing defects and product returns.