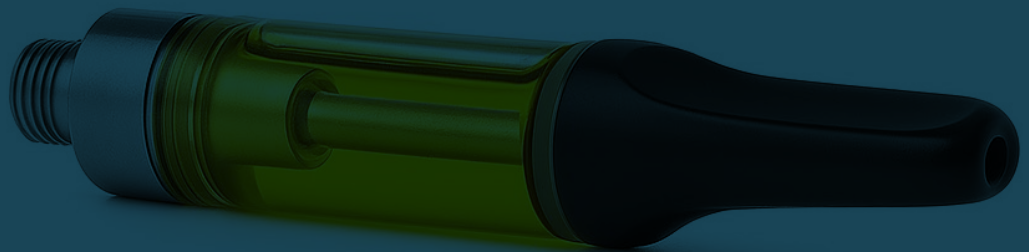


Vape Cartridge Guide

1. How to use
2. How to clean
3. How to store
4. How to prevent clogs
5. How to fix a clogged cartridge
6. Causes of a leaked cartridge



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How to use:

1. **Insert the cartridge** into a compatible vape device/battery and take a **long, slow inhale**.
2. After breathing the vapour into your lungs, hold for the amount of **time recommended** by your prescriber, before exhaling.
3. Remember, dosing is product specific. Please refer to the **dosing guide** provided by a medical practitioner.

How to clean:

1. **Remove** the cartridge from the power supply.
2. Use a **cotton swab** dampened with diluted isopropyl rubbing alcohol to clean the contact points. Then, allow them to **dry thoroughly** before use.
3. **Try not to drop the device** or expose it to moisture. If it is damaged, **do not** attempt to repair or modify it.

***Always keep the contact pins inside the device and on the bottom of the cartridge clean and dry. This prevents condensation and ensures best performance.**

How to store:

It's best to store vape cartridges **below** 30C - 15C to 25C is best. It's important to always store cartridges properly, especially if:

- **You'll be transitioning between temperatures rapidly.**
- **You're undergoing a big change in pressure like going on an airplane.**

How to prevent clogs:

Clogs are most often caused by aggressive and **repeated use**. For example if the battery and cartridge are not creating any vapour, some people will draw too much or too hard on the cartridge, without allowing the coil time to cool down. But this will just damage the cartridge and create a clog.

Here are three things that can help:

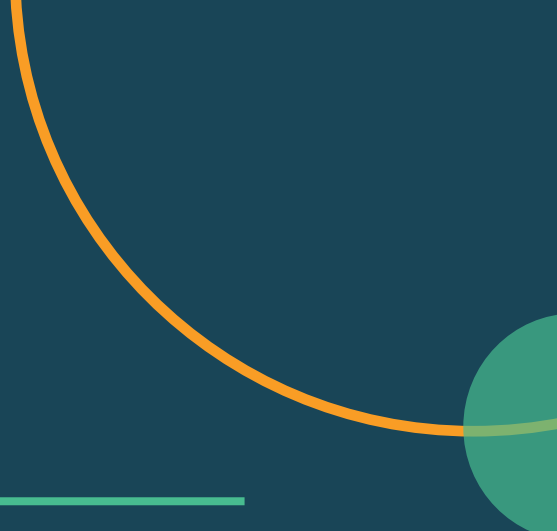
1. To avoid issues, **do not** leave the cartridge attached to the battery when not in use. **Unscrew it and store it upright**, following the guidance below.
2. Make sure the **voltage setting** isn't too low to vapourise the concentrate.
3. Allow the concentrate time to **heat up before drawing**.
4. Know the difference between **button activated** (where you press and hold a button to heat up the concentrate) and **draw activated** (where you inhale lightly on the mouthpiece and the vape heats up on its own).

How to fix a clogged cartridge:

1. Unscrew the cartridge and **remove** it from the battery.
2. **Pull gently** on the cartridge and blow through the mouth piece.
3. Usually, there is a slight 'air bubble' that needs to pop - **you should hear it**.

Causes of a leaking cartridge:

1. If the cartridge is leaking through the mouthpiece, it's usually caused by **improper use**. For example, aggressive suction after experiencing a clog. This is more common on glass cartridges due to slightly wider apertures.
2. If the cartridge is leaking through the battery port, it could be due to manufacturing problems, but is more commonly caused by **overheating**. For example, if you use the wrong battery or the wrong voltage, the concentrate begins to expand. It looks for a weakness in the cartridge to relieve the pressure, and causes a leak.
3. If the cartridge is leaking from the middle seams or seals of the cartridge, it's usually a **manufacturing defect**.



If you're experiencing a problem that hasn't been resolved by any troubleshooting, please contact the pharmacy team on

 **029 2271 1227** or  **hello@montu.uk**.

We'll report the problem to the supplier for investigation.

We receive all products fully sealed, so need to follow this process in order for a resolution such as a return or refund.

